

Frequently Asked Questions

What is Bidnet Direct?

State and local government agencies throughout the United States utilize Bidnet Direct for distribution of solicitations - including documents and addenda – as well as for vendor and award management. Many participating agencies also use the electronic bid submission option allowing vendors to submit responses directly online through the platform. Additionally, our content team of researchers visits thousands of agency websites, newspapers, and other locations to aggregate open solicitations from non-participating agencies to alert registered vendors of matching opportunities.

How do I register on Bidnet Direct to receive my agency's business opportunities?

Register on Bidnet Direct online and select the state your agency is in. [Click here to register.](#)

What are the registration options?

There are two types of registration options:

- Basic
- Premium

You can find more information about the packages [here](#).

When you register, you gain access not only to your agency's solicitations but also to solicitations from other participating agencies across the United States.

- **Basic Registration** sends automatic notifications of matching solicitations from your agency and other member agencies in your state. It also allows you to access documents and respond to electronic bids.
- **Premium Registration** provides maximum bid opportunities and features, including matching email notifications from all member agencies across the state(s) you select. Additionally, our content team of researchers aggregates open solicitations from thousands of agency websites, newspapers, and other sources from non-participating agencies, alerting registered vendors to matching opportunities.

What information do I need to register on Bidnet Direct?

Basic registration requires key contact information for your company's main user, including:

- Company name
- Address
- Phone number.

After completing the basic registration, you will receive an email to verify your account information. Once verified, you will be prompted to provide additional details, including NIGP Category code selections and any applicable Disadvantaged Business Enterprise (DBE) or Small Business (SB) certification information. [You can start the registration process here.](#)

Will I be able to download documents?

Yes, all registered vendors can download documents from our member agencies for free.

I am having trouble registering or have a Bidnet Direct question, who can I contact for assistance?

Bidnet Direct's Vendor Support team is available M-F from 8 a.m. – 8 p.m. EST. You can contact us at (800) 835-4603, option 2 or support@bidnet.com.